

Successful WMS Upgrades for a Large Global Company

A Tryon Solutions Success Story

At a glance

A large global company upgraded their Blue Yonder WMS across two key sites. Tryon Solutions managed a comprehensive, full system validation which included multi-system testing that ensured smooth operations.

The upgrade was complete and successful in under four hours for two sites.

Challenge

The company needed to upgrade their Blue Yonder WMS to the latest version across multiple sites without disrupting their operations. The challenge was to complete the upgrades quickly and efficiently while ensuring all business processes and integrations continued to function seamlessly.

Approach

Tryon Solutions Managed Services team led the effort to prepare the site, outlining necessary steps including identifying potential issues and future enhancements. A similar set of validation processes, including testing of critical business functions, was performed for each site.

Execution

Cut-over and Go-Live: The upgrade was completed in under four hours for both sites.

Collaboration: Tryon Solutions and the company's internal teams worked closely on the process steps which in-turn validated the upgrade.

Testing: Tryon Solutions conducted comprehensive regression testing to ensure all integrated systems were functioning correctly.

Customer Care: In case issues arrived the Tryon Solutions Customer Care team provided instant support which gave them confidence to ensure that they could resume their regular schedule immediately.

Results

The upgrade process for both sites was completed efficiently and on time, with no issues reported since the cut-over.

The seamless transition and lack of disruptions were highlighted by members of the company saying: *"Thanks for making this look so easy."*

Conclusion

The successful Blue Yonder WMS upgrade at two key sites in under four hours highlights the effectiveness of a well-coordinated approach and thorough validation. Tryon Solutions' Managed Services Team ensured uninterrupted operations, showcasing their expertise in handling critical upgrades.

