

Successfully Upgrading to Blue Yonder SaaS Despite Mid-Project Scope Expansion

A Tryon Solutions Success Story

At a glance

The client upgraded from a heavily customized on-prem Blue Yonder system to Blue Yonder SaaS, aiming to retain key customizations while transitioning to a cloud-based platform.

Tryon Solutions delivered a stable, on-time go-live despite mid-project changes.

Challenge

Midway through the project, Blue Yonder introduced new gates and stability requirements for customizations—many of which had not been communicated at the project's outset. This unexpected shift introduced unplanned work and risked delaying key go-live dates.

Approach

Tryon Solutions leveraged long-standing partnerships with both the client and Blue Yonder teams to identify a path forward. We negotiated a compromise that addressed BY's stability concerns without derailing the agreed project timeline.

Execution

Working collaboratively, Tryon Solutions secured approval from Blue Yonder to "grandfather" in select customizations under earlier guidelines. For future site upgrades, we aligned our process with the updated Blue Yonder customization requirements, ensuring smoother reviews and compliance.

Results

Despite the added complexity, the initial go-live happened on schedule. The implementation proved stable, with only a few minor, non-customization-related issues post-deployment.

Conclusion

This project reinforces Tryon Solutions' strength in managing change and mitigating risk. Our close collaboration with Blue Yonder ensures that upgrades to Blue Yonder SaaS meet technical standards while staying on time and within scope—no matter how requirements evolve mid-stream.



Tryon Solutions

INFO@TRYONSOLUTIONS.COM

888.256.2177

TRYONSOLUTIONS.COM

Tryon Solutions is a registered trademark of Tryon Solutions, Inc. Other products and services may be trademarks of their respective companies. Copyright © 2025 Tryon Solutions, Inc. All Rights Reserved.